



राजस्थान सरकार  
राज्य उपभोक्ता विवाद प्रतितोष आयोग राजस्थान  
हैण्डलूम हवेली, अशोक मार्ग, सी-स्कीम, जयपुर

Reg. No.

वेबसाइट : [rscdrc.food.rajasthan.gov.in](http://rscdrc.food.rajasthan.gov.in), मेल आई.डी. [raj-sforum@nic.in](mailto:raj-sforum@nic.in), दूरभाष 0141-2372237

क्रमांक/सांख्यिकी/2025/615

दिनांक/16-10-25

✓ संयुक्त रजिस्ट्रार,  
राष्ट्रीय उपभोक्ता विवाद प्रतितोष आयोग,  
उपभोक्ता न्याय भवन, एफ ब्लॉक,  
जनरल पूल ऑफिस कॉम्प्लेक्स,  
आई.एन.ए. नई दिल्ली-110023

विषय:-उपभोक्ता संरक्षण के क्षेत्र में विभिन्न कार्य योजनाओं की तृतीय त्रैमासिक (माह जुलाई, 2025 से सितम्बर, 2025) तक की प्रगति सूचना/आकड़े प्रेषित करने बाबत।

महोदय,

उपरोक्त विषयान्तर्गत निवेदन है कि उपभोक्ता संरक्षण के क्षेत्र में विभिन्न कार्य योजनाओं की तृतीय त्रैमासिक (माह जुलाई, 2025 से सितम्बर, 2025) तक की प्रगति सूचना/आकड़े निर्धारित प्रपत्र में तैयार कर आपको आवश्यक कार्यवाही हेतु प्रेषित की जा रही हैं।

संलग्न:-उपरोक्तानुसार

भवदीय

रजिस्ट्रार

राज्य उपभोक्ता विवाद प्रतितोष आयोग,  
राजस्थान, जयपुर

क्रमांक/सांख्यिकी/2025/

दिनांक/

प्रतिलिपि निम्नलिखित को सूचनार्थ एवं आवश्यक कार्यवाही हेतु प्रेषित है:-

- 1 संयुक्त सचिव, भारत सरकार, उपभोक्ता मामले खाद्य एवं सार्वजनिक वितरण, मंत्रालय (उपभोक्ता मामले विभाग), कृषि भवन, नई दिल्ली-110001
- 2 उपायुक्त, उपभोक्ता मामले विभाग, आर.टी.डी.सी., मुख्यालय, प्रथम तल (होटल स्वागतम् परिसर), जयपुर, राजस्थान।

रजिस्ट्रार

राज्य उपभोक्ता विवाद प्रतितोष आयोग,  
राजस्थान, जयपुर

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राजस्थान-सरकार

कार्यालय: राज्य उपभोक्ता विवाद प्रतितोष आयोग, राजस्थान, जयपुर  
**PROFORMA**

Information regarding Building/Staff of the State Commission/District Commissions as on 30-09-2025

	Building				Staff Insufficient
	Owned/Govt. Building	Rented	Space		
			Sufficient	Insufficient	
State Commission	Govt. Building	-	-	Insufficient	स्टाफ की स्ट्रेन्थ पुनर्निरीक्षण योग्य है। जिला न्यायालयों एवं अधिकरणों में उपलब्ध स्टाफ अनुसार ही पदों में वृद्धि किया जाना आवश्यक है, क्योंकि जिला उपभोक्ता आयोगों में भी न्यायिक प्रकृति का कार्य सम्पादित किया जाता है।
Ajmer	Govt. Building	-	-	Insufficient	
Alwar	Govt. Building	-	-	Insufficient	
Banswara	Govt. Building	-	-	Insufficient	
Baran	Govt. Building	-	-	Insufficient	
Barmer	Govt. Building	-	-	Insufficient	
Bharatpur	Govt. Building	-	-	Insufficient	
Bhilwara	Govt. Building	-	-	Insufficient	
Bikaner	Govt. Building	-	-	Insufficient	
Bundi	Govt. Building	-	-	Insufficient	
Chittorgarh	Govt. Building	-	-	Insufficient	
Churu	Govt. Building	-	-	Insufficient	
Dausa	Govt. Building	-	-	Insufficient	
Dholpur	Govt. Building	-	-	Insufficient	
Dungarpur	Govt. Building	-	-	Insufficient	
Shriganganagar	Govt. Building	-	-	Insufficient	
Hanumangarh	Govt. Building	-	-	Insufficient	
Jaipur-I	Govt. Building	-	-	Insufficient	
Jaipur-II	Govt. Building	-	-	Insufficient	
Jaipur-III	Govt. Building	-	-	Insufficient	
Jaipur-IV	वर्तमान में राज्य आयोग के एक हिस्से में संचालित है।	-	-	Insufficient	
Jaisalmer	Govt. Building	-	-	Insufficient	
Jalore	Govt. Building	-	-	Insufficient	
Jhalawar	Govt. Building	-	-	Insufficient	
Jhunjhunu	Govt. Building	-	-	Insufficient	
Jodhpur-I	Govt. Building	-	-	Insufficient	
Jodhpur-II	Govt. Building	-	-	Insufficient	
Karouli	Govt. Building	-	-	Insufficient	
Kota	Govt. Building	-	-	Insufficient	
Nagour	Govt. Building	-	-	Insufficient	
Pali	Govt. Building	-	-	Insufficient	
Pratapgarh	-	Rented	-	Insufficient	
Rajsamand	Govt. Building	-	-	Insufficient	
Sawaimadhopur	Govt. Building	-	-	Insufficient	
Sikar	Govt. Building	-	-	Insufficient	
Sirohi	Govt. Building	-	-	Insufficient	
Tonk	Govt. Building	-	-	Insufficient	
Udaipur	Govt. Building	-	-	Insufficient	

2. Information regarding Number/Functional/Non-Functional of District Commissions.

No. of Districts	No. of District Commissions	No. of Additional District Commissions	Functional	Non-Functional	Remarks, if any (Name of non-functional DFs)
33	37	Jaipur DCC Three additional DCC. Jodhpur one additional DCC.	Functional	-	Nil

3. Information regarding Vacancy Position in the State Commission and District Commissions. Please put the Number of Vacancy, if any

State Commission		District Commissions	Remarks, (mentioned the names of Distt.)
President	Members		
0	0	President 2	Member 21
		Bikaner, Pali	Bhilwara, Dholpur, Dholpur, Hanumangarh, Jaipur III, Jaisalmer, Jhunjhunu, Jodhpur II, Kota, Nagaur, Rajsamand, Udaipur, Bundi, Chittorgarh, Jaisalmer, Jalore, Jodhpur-I, Karauli, Sikar, Sikar, Jhalawar

4. No. of cases filed/disposed of/pending since inception (As on 30-09-2025)

	No. of Cases Filed since inception	No. of Cases disposed of since inception	No. of cases pending
State Commission	84908	81495	3413
District Commissions	554955	500562	54393

5. Declaration regarding Head of Department/Head of Office.

Whether President State Commission is Head of Department (Yes/No)	Whether President of District Commissions is Head of Office (Yes/No)
NO, Registrar Head of Department	YES

Note: - Registrar of the State Commission is HOD- Class-I officer. President of State Commission is over all Administrative Head.

## 6. Age-wise Pendency

	Cases pending for more than 5 years	Cases pending for more than 3 years	Cases pending for more than 2 years
State Commission	36	337	553
District Commissions	12680	17382	20451

## 7. Information regarding Honorarium/Remuneration being paid to Hon'ble President & Members of the State Commission/District Commissions as on 30-09-2025

State Commission			District Commissions	
President	Judicial members	Non- Judicial Members	President	Members
Pay - Pension and allowances (other facilities shall be payable on net pay to be determined on the Pay-Pension basis.	Serving District Judge is appointed as a Member he shall be entitled to such salary and allowances are as a District Judge, after retirement from service during his tenure as a Member his salary shall be equal to last Pay drawn by him at the time of retirement minus Pension and allowances and other facilities shall be payable on net pay to be determined on the Pay-Pension basis. or (If a Retired District Judge) Pay- Pension and allowances (& other facilities shall be payable on net pay to be determined on the Pay-Pension basis.	Member who was not of Judicial service shall receive consolidated salary Rs. 50,000 & no other allowances shall be payable. The Practicing lawyer appointed as Member shall be given 5000/- annual increment after completion of one year tenure.	Serving District Judge is appointed as a President he shall be entitled to such salary and allowances are as a District Judge, after retirement from service during his tenure as a President his salary be equal to last Pay drawn by him at the time of retirement minus Pension and allowances and other facilities shall be payable on net pay to be determined on the Pay-Pension basis. or (If a Retired District Judge) Pay- Pension and allowances (& other facilities shall be payable on net pay to be determined on the Pay-Pension basis. or The Practicing lawyer appointed as President shall be given consolidated salary as may be approved by the Government Rs.60000/- & shall be given 4000/- annual increment after completion of one year tenure.	Member who was not of Judicial service shall receive consolidated salary Rs. 40,000 & no other allowances shall be payable. The Practicing lawyer appointed as Member shall be given 4000/- annual increment after completion of one year tenure.

8. No. of Cases filed, disposed of & pending year-wise. (upto 30-09-2025)

Years	State Commission			District Commissions		
2018	2164	3512	4845	13304	14130	38080
2019	2312	1903	5254	11944	13528	36314
2020	905	1328	4831	11396	4853	42857
2021	1633	2642	3822	15792	10873	47776
2022	1758	2094	3486	16485	12929	51332
2023	1875	1948	3413	15040	13280	53092
2024	1818	1976	3255	14275	13108	54259
2025 (upto September 2025)	1386	1228	3413	9335	9201	54393

9. No. of Cases disposed of in Lok Adalat

Name of Consumer Commission	No. of Cases disposed of since inception
State Commission	287
District Commissions	32292

10.

1. Performance of State Commission and District Commission [Rule -18 of the Consumer Protection (Consumer Disputes Redressal Commissions) Rules, 2020]		
	State Commission	District Commission
<b>I</b>	(a) Total cases filed since inception	84908
	(b) Cases Disposed of	554955
	(c) Cases disposed of within prescribed time norms	81495
	(d) Number of cases disposed of by Lok Adalat method	24040
		287
<b>II</b>	Detailed Break up of cases pending (give number of cases)	32292
	(a) Over 3 months up to 1 year	State Commission
	(b) Over 1 year up to 2 years	District Commission
	(c) Over 2 years up to 5 years	935
	(d) Over 5 years	9909
		553
		10822
		517
		20156
		229
		12037

<b>III</b>	Cases disposed of within time norms (give number)	State Commission	District Commission
	(a) Cases received after 15 March'02	53785	349861
	(b) Cases disposed of within time norms out of (a) above (Number and %)	17459(32.46 %)	97376 (27.83 %)

## 2. Implementation of CONFONET/ E-JAGRITI- Project

<b>I</b>	Computer Hardware/Software has	State Commission		District Commission (Numbers)
	(a) been received	Yes	Yes	(37) Yes
	(b) been installed	Yes	Yes	(37) Yes
	(c) been functional	Yes	Yes	(37) Yes
<b>II</b>	Activities being done through computers	State Commission		District Commission (Numbers)
	(a) Is Case Monitoring System Installed & Operational;	Yes	Yes	(37) Yes
	(b) Has the live case data been entered?	Yes	Yes	(37) Yes
	(c) Whether Cause list and judgement being posted on the website	Yes	Yes	(37) Yes

## 3. Training

		To be trained in the year as per training plan	Trained so far	During the quarter
<b>(a)</b>	Training of Members/President in Indian Institute of Public Administration		-	-
			-	-
<b>(b)</b>	Training of State/district level Officers in BIS Training Institute		-	-
			-	-
<b>(c)</b>	Training under CONFONET		-	-
	(a) President and Members	2023	25	-
	(b) Other Staff (Stenographer)		-	-
<b>(d)</b>	Any other Training		-	-